



## **REQUEST FOR QUOTATION**

September 20, 2023

The **TOURISM PROMOTIONS BOARD** invites you to submit quotations for the item/s listed below;

Quotation No. TPB-PR.2023.09.239

**PR No.** 9.013

REQUIREMENTS: SERVICES OF TOUR OPERATOR FOR INFLUENCERS FAMILIARIZATION TOUR TO DAVAO

Quantity	Particulars	Estimated Unit Price	Estimated Total Amount
1 LOT	SPECIFICATIONS/SCOPE OF WORK/SERVICES/DELIVERABLES  The project requires the services of a tour operator who will help and assist in the implementation of the said familiarization tours based on the rough itineraries prepared by TPB.  Secured sponsorship or discounted rates should be deducted from total expenses.  Itinerary and dates may be subject to change based on the availability of flights, accommodation, activities, and travel restrictions/quarantine status of the chosen destinations.	PhP1,000,000.00	PhP1,000,000.00
	Influencers Familiarization Tour to Davao 09-13 November 2023 (Indicative Dates) Davao  PARTICIPANTS Total number of participants: 8 pax  5 Japanese influencers		· · · · · · · · · · · · · · · · · · ·







• 1 TPB project officer

#### Note:

For excess in the number of participants, the winning tour operator shall charge the TPB-based on the rate of the tour package computed per pax.

#### **TRANSPORTATION**

Roundtrip International Air Tickets

- Tokyo-Manila-Tokyo
- For seven (7) pax
- Regular economy
- Re-bookable
- Re-routable
- Refundable
- With 20 kilos baggage allowance per sector
- Inclusive of all applicable taxes

#### Preferred Airline:

Philippine Airlines

Roundtrip Domestic Air Tickets

Domestic round trip air tickets 7pax coming from Japan and 1 TPB officer

#### Manila-Davao-Manila

- Regular economy
- Re-bookable
- Re-routable
- Refundable
- With 20 kilos baggage allowance per sector
- Inclusive of all applicable taxes

#### Preferred Airline:

Philippine Airlines

Land transportation with driver for the whole duration of the trip inclusive of the following requirements:

- 1. One (1) unit of a coaster for 5 days.
- 2. One (1) additional van for luggage for 2 days (inclusive of driver and gas)
- Should the vehicle develop any mechanical fault in transit, the tour operator must find a replacement within one hour.
- Vehicle year model must be at least 2018 or newer.
- Must be equipped with:
- Climate control or airconditioning, PA system, and dashcam (front & back)
- With safety belts for all seats
- GPS or Waze and charge units for phones
- Must be DOT-accredited and/or PATTO-accredited vehicles
- Necessary expenses to cover all expenses including driver's fee, as well as his food, and other miscellaneous costs, all maintenance costs, gasoline, lubricant, payment of toll fees and parking fees, other consumable costs, and other related expenses, will be covered by the tour operator.
- Licensed driver should have strong navigation skills, uniformed, presentable, and experienced in interacting with guests.

#### **ACCOMMODATION**

- Must be DOT-accredited establishment in Cebu and Dumaguete.
- Deluxe / 4 to 5-star category with upscale facilities.

- Accessible to shopping, recreation, and attraction areas (please refer to the attached itinerary).
- Provision of 8 rooms based on single occupancy in a deluxe room category or its equivalent room category with breakfast for 4 nights.
- Provision for early check-in and/or late checkout based on the itinerary.
- Preferably with welcome amenities in the room upon check-in.
- Preferred hotels:
- 1. Discovery Shores Samal
- 2. Dusit Thani
- 3. Pearl Farm

#### **MEALS AND BEVERAGES**

Provision of meals throughout the duration of the trip with one round of drinks (choice of bottled water, juice or softdrinks, and one can of beverage for 8 pax for the whole duration of the trip

- Lunch @ PHP 1,500/pax/day x 8 pax x 4 days
- Dinner @ PHP 2,000 pax/day x 8 pax x 4 days
- Snacks @ PHP 500/pax/day x 8 pax x 4 days
- With one round of beverage per meal
- Meals are subject to the approval of the TPB representative. The budget per meal should be reflected in the bidder's proposal.
- If plated meal, there should be at least 3 viands.
- Ensure provision of dietary requirements
- Should DOT/TPB be able to secure meal hosting, the supplier will deduct

this from the final bill (to be conferred with TPB)

#### **TOURS AND ACTIVITIES**

 Provision of interactive/operational tours and activities for 8 pax

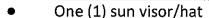
Please refer to the itinerary of the group.

- Tours, activities and dates are subject to change based on recommendations of TPB, DOT Foreign offices, Regional Offices and IATF orders on local travel restrictions
- Provide an alternative itinerary or activity in case of rain, risk of typhoon and other unforeseen or fortuitous events subject to approval of the TPB
- The final itinerary should be approved by the TPB and must adhere to existing health and safety protocols set by the IATF and the local government unit (overseeing the destination)

#### **TOUR KITS**

Provision of incentivized sustainable tour kits for 8 pax to include the following: a. Tours Kits placed in reusable drawstring bags, cacha bags or in sustainable packaging:

- 500 ml reusable and sustainable water tumbler
- One (1) pack of facial tissue
- One (1) pack wet wipes
   (biodegradable bamboo fiber material)
- 50 ml. of 70% isopropyl alcohol in spray bottle
- Mints
- Mosquito repellent in spray
- Sunblock
- Disposable hooded emergency raincoat



- Cold towels
- Customized luggage tags (design is subject for TPB's approval)

#### **TOUR SIGNAGES AND BANNER**

- Provision of vehicle banners, identifiers for the delegates, lollipop signages for the tour guided.
- Provision of post-tour banner for group picture
- Placing of tour operator/supplier's logo is not allowed.
- Banner to be designed by TPB and printed out by the tour operator

SERVICES OF A LICENSED DOT ACCREDITED ENGLISH/JAPANESE SPEAKING TOUR GUIDE/ INTERPRETER

One (1) Licensed DOT-Accredited Japanese-speaking tour guide based in Davao and Manila or one DOT-Accredited English-speaking tour guide with Japanese interpreter.

DOT Accredited Japanese speaking tour guide:

- Must be familiar with the destination, must be fluent and conversant in Japanese and English, and have a strong sense of Philippine history, culture, tradition, art as well as current events.
- Must have handled at least (1) foreign tour group

Or

DOT-Accredited English-speaking tour guide with a Japanese interpreter:

• Must have handled at least (1) foreign tour group.

- DOT-Accredited English-speaking tour guide must be familiar with the destination, must be fluent and conversant in English, and have a strong sense of Philippine history, culture, tradition, art as well as current events.
- Japanese interpreter must be familiar with tourism-related terminologies, and must be fluent and conversant in Japanese and English.

#### **Tour Coordinator**

• Must have handled at least (1) foreign tour group.

All assigned /deployed personnel should be fully COVID-19 vaccinated with at least 1 booster

PHOTOGRAPHER/
VIDEOGRAPHER AND TOUR
COORDINATOR

- Provision of 1 photographer to cover the tour and to provide a consolidated output of photos stored in a USB drive and via Google drive to be submitted to the TPB representative to be submitted together with the Statement of Account (SOA) (subject to the approval of the TPB Project Officer)
- Provision of a video containing the highlights of the tour to be shown on the last dinner of the group (subject to itinerary), and included in the USB drive and via Google drive to be submitted to the TPB representative
- Provision of one (1) tour coordinator with at least three (3) years of experience to coordinate with the TPB Project Officer on all matters required for the smooth implementation of the tour.

- Please submit a Curriculum Vitae of the tour coordinator together with the bid proposal.
- Tour coordinator and tour guide shall work in close coordination with the TPB Project Officer on all other matters required for the smooth implementation of the tour

CURATED SUSTAINABLE DESTINATION-BASED TOKENS

Provision of curated sustainable destination-based tokens for 8 pax

- Placing of tour operator/supplier's logo is not allowed
- Proposed tokens and designs are subject for TPB's approval

# INCIDENTAL AND OTHER MISCELLANEOUS EXPENSES

- Provision of budget amounting to PHP 8,000.00 to cover expenses for food sampling, communication expenses, porter fees, terminal fees, and other onsite related expenses.
- Provision of one (1) first aid kit for the group, to include at least 6 pieces of the following medicines: Antacid for upset stomach, Paracetamol for headache and fever, Antihistamine for allergies, Loperamide for diarrhea, Meclizine hydrochloride for motion sickness, and Ibuprofen for pain reliever

PROJECT IMPLEMENTATION SCHEDULE/SCHEDULE OF REQUIREMENTS

MODULE
Influencers Familiarization Tour to Davao

NO. OF PAX

Total 8 Pax 5 Japanese Influencers 1 Cebu Pacific Representative 1 DOT Tokyo Staff 1TPB Staff

#### IMPLEMENTATION DATES

Indicative Dates: 09-13 November 2023

#### ADDITIONAL TECHNICAL REQUIREMENTS

- 1. Willingness to respond to immediate/unforeseen changes in specifications.
- 2. Willing to provide services on a "send-bill" arrangement based on the actual number of participants and costs incurred.
- 3. Must be a Filipino-owned, operated, and legally registered tour services company under Philippine laws.
- 4. Must be accredited with the Department of Tourism (DOT) and preferably a registered TPB member (TPB to consider if their DOT certification has an ongoing application for renewal).
- 5. Must be engaged in the business as a travel and tour operator for at least five (5) years with experience and handled at least three (3) similar projects in inbound (domestic) travel, providing logistical requirements, tour operator services for tours, events, and the likes with foreign participants. In addition, must submit a list of completed government and private projects similar to the contract to be bid within the last 5 years, with the corresponding Certificate of Satisfactory Completion of Services.
- 6. Neither party shall be held liable to the other party for any failure to perform any obligation due to a fortuitous event or force majeure which is beyond the control of any party

including but not limited to government pronouncements, natural, or man-made eventuality.

- 7. Bidders should submit a budget bid proposal that reflects the cost of tours, activities, and logistical requirements. The TPB-initiated requested sponsorship (hosted/discounted) will be deducted from the bid amount. Thus, the tour operator will bill TPB based on the actual cost per pax.
- 8. Submit a certificate of undertaking that the tour operator company or travel agency concerned has free cancellation, rebooking, transferable or refundable policies.

APPROVED BUDGET FOR THE CONTRACT (ABC)

The winning bid shall be determined based on the submitted bid proposal and does not exceed the aforementioned approved budget.

### **TERMS OF PAYMENT**

Please send the billing statement to the TOURISM PROMOTIONS BOARD PHILIPPINES after the completion of services.

MICKA ANJELLA D. CALZADO
Acting Head, North Asia Division
International Promotions Department
Tourism Promotions Board
4/F Legaspi Towers 300, Roxas Boulevard
Manila 1004

The supplier will be paid once the travel is completed.

The supplier is encouraged to have a Landbank account. Payment will be

made through an LBP bank deposit. In case the supplier does not have a Landbank account, bank charges will be shouldered by the supplier.
CONTRACT DURATION: The contract shall commence from the date of receipt of the Notice to Proceed (NTP) until the full implementation of all deliverables.  PROJECT OFFICERS' CONTACT INFORMATION
Name : GEMMA AILEEN S. ISIC Contact Nos. : 02 8 525 9318 loc. 292 Email : gemma_isic@tpb.gov.ph
TECHNICAL AND LEGAL REQUIREMENTS  1. Mayor's / Business Permit 2. PhilGEPS Registration Number 3. Income/Business Tax Return 4. Notarized Omnibus Sworn    Statement 5. Accomplished Statement of    Compliance to the Technical    Specifications (see attached    Compliance to the Technical    Specification Form) 6. List of Completed government    and private project similar to the    contract within the last 5 years  Note: 1. All entries must be typewritten on    your company letterhead. 2. Price Validity shall be for a period    of thirty (30) calendar days.
30 days upon receipt of invoice
Approved Budget for Contract (ABC) is PhP1,000,000.00 inclusive of all applicable taxes

Please submit your quotation and legal documents thru email at **soc\_torres@tpb.gov.ph** not later than **29 September 2023 on or before 5:00 P.M.** subject to the Terms and Conditions attached herewith, duly signed by your representative and stating the shortest time of delivery to the Procurement and General Services Division, Administrative Department, 4th Floor, Legaspi Towers 300, Roxas Blvd., Manila.

Please be informed that the Tourism Promotions Board is evaluating our suppliers' performance based on these criteria: Quality (40%), Cost (25%), Timeliness (25%), and Customer Service (10%)

Thank you very much.

PAULA JESUSA C. GRANALE

OIC, Procurement and General Services Division Administrative Department

Contact Person
Contact No.

MR. SOCRATES G. TORRES

(8) 525-9318 local 266