TECHNICAL SPECIFICATIONS SERVICES OF AN EVENTS/PROJECT MANAGEMENT COMPANY FOR THE COMMUNITY BASED-TOURISM (CBT) MARKETING ENHANCEMENT PROGRAM 2024 (PHASE 4)

I. BACKGROUND

As an approach to recovery, The Tourism Promotions Board Philippines (TPB), will provide assistance to sustain Community-Based Tourism Small and Medium Scale Enterprises (SMSE) and destination-driven in order to support employment and empower community members developing local products and services and tour packages that is unique and sustainable.

II. OBJECTIVES

The main objectives are the following:

- A. To assess and validate existing and potential Community-Based Tourism sites nationwide based on the impact of COVID-19 and interventions for the recovery and sustainability
- B. Enhancement of marketing and promotional activities by providing appropriate venue and platform to promote and market their local tourism products and services
- C. Provide capacity building activities to Community Based-Tourism members in creating basic marketing plans or designing tourism activities as well as other marketing skills enhancements that are consistent with the local ways of life while increasing the value of local resources and knowledge.

The TPB shall procure the services of a qualified Events Management Company (EMC) or Project Management Company for the provision of the following requirements which shall be opened for public bidding:

III. SCOPE OF WORK/ DELIVERABLES

A. Assist TPB in the overall program scenario for all the activities:

- 1. Venue and registration for the workshop
- 2. Provide resource speakers, moderators, facilitators, administrative staff, and technical staff to assist and engage with the participants online and on-site to foster active participation or cite valuable information during the break-out sessions. Bidders may recommend additional personnel deemed fit for the team following the scope of work and deliverables.
- 3. Produce collaterals in the execution of the event based on the recommendation of the resource speakers.
- 4. Meet with the TPB Secretariat Team for the preparation, requirements, and discussion of workshop flow, activities, and other requirements.
- 5. Conduct a briefing for all community participants involved before the workshop.
- 6. Oversee the overall flow of the workshop from pre-event to onsite support,
- 7. Provide a Certificate of Participation for participants who completed the required number of workshop hours.
- 8. Ensure compliance to minimum health protocols according to the IATF guidelines
- 9. Playback of official TPB AVPs
- 10. Collect and compile copies of the Resource speaker's presentation (If Needed)
- 11. Assist in disseminating and collecting feedback forms and submit a statistical report and analysis based on the result.

B. Collateral Design of the Collaterals

- 1. Stage Backdrop/Standee Tarpaulins, Registration counters, and other displays
- 2. The program flow, execution of Invocation, and National Anthem (If needed)
- 3. Produce and layout Publishing materials for the workshop.
- 4. Provide-stage backdrop for the Resource Speakers.

C. Talents Professional Fees / Honorarium

- 1. Emcee/host/Moderator
- 2. Resource Speakers maximum four (4)
- 3. Provide at least two (2) On-Site Workshop Facilitators per leg.

Note: Final roster of the above is subject to TPB's approval.

Bidders are to submit a Profile or Portfolio of #1 and #2 included with the Technical Proposal.

D. **Documentation**

- 1. Photo Documentation and Recording of workshop proceedings.
- 2. Submission of three (3) sets of hard copies of proper documentation per leg including photos and videos (edited and raw files) in an external hard drive (2 terabytes).

E. Technical Requirements (Per Community Workshop)

- 1. Production Equipment
 - High Spec production machine
 - Must have multiple Video Capture Capabilities (at least three (3))
 - Licensed Video Production Software
 - Audio Capture Interface
 - HD Video Switcher
 - Secondary capture laptops and presentations
- 2. Audio System
 - Basic PA System
 - Four (4) Wireless Microphones
 - Accessories
 - Must have dedicated microphones issued to speakers/hosts.
- 3. Light System (If needed)
- 4. Mobile Broadband Connection (1,000 Mbps)
- 5. Video LED Wall (12' x 9')
 - Must be complete with a dedicated video switcher and video playback
 - Complete set with accessories
 - LED Wall Riser

F. Logistics

- 1. 10 Personnel composed of 4 Resource Person, 1 Technical Director, 1 Multi-Media Arts Designer, 1 Creative Writer, 2 Technical Support and 1 project manager. Accommodation, Airfare, Meals, and Transportation c/o TPB.
- 2. Technical logistics c/o EMC

Le,	I I I I I I I I I I I I I I I I I I I	Indicative Dates *Subject to Change	No. of Participants Per Leg	No of sponsored personnel c/o TPB (Including Airfare, Accommodation, Meals, and Transportation)	
1	Masbate	April 11-15, 2024	25	4 Resource Person, 1 Technical	
			workshop	Director, 1 Multi-Media Arts	

			Designer, 1 Creative Writer, 2	
		/ B2B	Technical Support and 1 project	
			manager	
Cagayan	May 28-June 01,	25	4 Resource Person, 1 Technical	
	2024	workshop	Director, 1 Multi-Media Arts	
		participants	Designer, 1 Creative Writer, 2	
		/ B2B	Technical Support and 1 project	
			manager	
Bukidnon	July 18-21, 2024	25	4 Resource Person, 1 Technical	
		workshop	Director, 1 Multi-Media Arts	
		participants	Designer, 1 Creative Writer, 2	
		/ B2B	Technical Support and 1 project	
			manager	
Aklan	October 1-5, 2024	25	4 Resource Person, 1 Technical	
		workshop	Director, 1 Multi-Media Arts	
		participants	Designer, 1 Creative Writer, 2	
		/ B2B	Technical Support and 1 project	
			manager	
General	June 28-31, 2024	25	4 Resource Person, 1 Technical	
Santos City		workshop	Director, 1 Multi-Media Arts	
		participants	Designer, 1 Creative Writer, 2	
		/ B2B	Technical Support and 1 project	
			manager	
Capiz	October 12-16, 2024	25	4 Resource Person, 1 Technical	
		workshop	Director, 1 Multi-Media Arts	
		participants	Designer, 1 Creative Writer, 2	
		/ B2B	Technical Support and 1 project	
			manager	
	Bukidnon Aklan General Santos City	Bukidnon July 18-21, 2024 Aklan October 1-5, 2024 General Santos City	Bukidnon July 18-21, 2024 Bukidnon July 18-21, 2024 Z5 workshop participants / B2B Aklan October 1-5, 2024 General Santos City June 28-31, 2024 Capiz October 12-16, 2024 Z5 workshop participants / B2B Capiz October 12-16, 2024 Z5 workshop participants / B2B	

G. Key personnel involved in the project must have a minimum of three (3) years of relevant experience supported by CVs:

- 1. Project Manager
- 2. Creative Writer
- 3. Technical Director
- 4. Multi-media Art Designer
- 5. Technical Support Team (sound/light operator and project coordinator)

Note: Bidders may recommend additional personnel deemed fit for the team following the scope of work and deliverables.

COMPONENTS OF THE WORKSHOP

A. Workshop Topics Options:

- 1. Improving Packaging Design and Crafts
 - a. Brand logo-making
 - b. Sustainable packaging: What is available in the area and what is reusable?
 - c. Making the packaging part of the product-customer experience for added value.
- 2. Digital Marketing / Social Media Management / Content Creation
 - a. Free Layout Tools and Templates
 - b. Content KISS: Keep It Short and Simple when you post (Who- Brand, What- Product, Where- where to buy, When- if there is a promo or cut-off, How- other details)
 - c. Basic cellphone photography and videography

- d. Advertise Using Social Media Trends: TikTok, FB, or IG Stories (DIY videos, Behind-the-scenes, testimonials, dance moves, life hacks using the product, recipes using the product, etc.)
- 3. E-commerce Management: Learning the online shopping platforms and techniques
 - a. Product Branding: How to catch attention and make customers remember you
 - b. Proper Pricing: 3 Rs (Reduce costs and consider labor, Re-use investments, Reap rewards)
 - c. Logistics and deliveries: Potential partners and efficient techniques if you want to expand your business reach
 - d. Setting up e-payments: How not to get scammed online
 - e. Customer Management: Feedback and how to talk/respond to customers
- 4. Elevator Pitching Basics: How MSMEs can present their products to potential investors, clients, and tourism fairs
 - a. Boosting MSME confidence by knowing what to say, how to say it, when to say it
 - b. How to make a simple product demonstration
 - c. Practice makes perfect with participants doing a version of "Shark Tank" or "Dragon's Den" during the workshop
- 5. Disaster Risk Management

Note: Topics may change based on the requirement of the identified community. Moreover, the winning bidder may propose new/additional topics for consideration and approval of TPB.

B. Publicity and Promotions

- 1. Produce a 3 mins and 5 mins SDE to be posted on the TPB Social Media Platforms
- 2. Sharing with the DOT Regional Offices
- 3. Produce a daily 15 secs video that can be used as reels as highlights of the daily activity, subject to the approval of TPB

Proposed Workshop Program (Each Community)

ACTIVITY	REMARKS		
DAY 1			
Introduction to the Workshop	8:00am – 8:15am		
Invocation	8:15am – 8:18am		
National Anthem	8:18am – 8:20am		
Welcoming Message from LGU	8:20am - 8:30am		
Keynote Message for Activity Takeaway from TPB	8:30am – 8:40am		
Introduction and Ice Breaker of participants	8:40am – 9:00am		
Session One: Morning			
Introduction Lecture on 'Packvertising': Improving Packaging Design and	9:00am – 11:30nn		
Crafting it to "Speak" to Customers			
Lunch Break	11:30am – 1:00pm		
Icebreaker	1:00pm – 1:10pm		
Session One: Afternoon			
Hands-On Session on 'Packvertising': Improving Packaging Design and	1:10pm – 4:50pm		
Crafting	1.10pm – 4.30pm		
i.e Logo Creation, Packaging making and design			
DAY 1 Wrap-up (Photo Op)	4:50pm – 5:00pm		
DAY 2			
Icebreaker	9:00am – 9:20am		

Session Two:	9:20am – 10:30am
Introduction Lecture on Digital Marketing / Social Media Management /	3.20am - 10.30am
Content Creation	
- Speakers Presentations	
Session Two:	10:30am – 12:00nn
Hands-On Session on Digital Marketing / Social Media Management /	10.300111
Content Creation	
- Content Creation, Social Media Creation	
Lunch Break	12:00pm – 1:00pm
Non-Contact Games/Raffle/Q&A from lecture with prizes	1:00pm – 1:10 pm
Session Three:	1:00pm – 2:30pm
Introduction Lecture on <i>E-commerce Management: A crash course on</i>	1.00pm - 2.30pm
online shopping platforms and Techniques	
- Speakers Presentations	
Session Three:	2:30pm – 4:50pm
Hands-On Session on <i>E-commerce Management: A crash course on online</i>	2.50pm 4.50pm
shopping platforms and Techniques	
- Setting Up Accounts, Cost Analysis, Setting Up E-Payments	
Day 2 Wrap-up (Photo Op)	4:50pm – 5:00pm
DAY 3	4.50pm 5.00pm
Icebreaker	9:00am – 9:20am
Session Four: Morning	9:20am – 10:20am
Introduction Lecture on Elevator Pitching Basics: How MSMEs can present	31200111 201200111
their products to potential investors, clients, and tourism fairs	
- Speakers Presentations	
Session Four: Morning	10:20am – 12:00nn
Introduction Lecture on Elevator Pitching Basics: How MSMEs can present	
their products to potential investors, clients, and tourism fairs	
- Participant inputs and practice pitching	
Lunch Break	12:00pm – 1:30pm
Non-Contact Games/Raffle/Q&A from lecture with prizes	1:30pm – 1:40pm
Session Four: Afternoon	1:40pm – 4:00pm
Introduction Lecture on Elevator Pitching Basics: How MSMEs can present	
their products to potential investors, clients, and tourism fairs	
- Pitching, Presentation of Outputs, and Q&A from Panelists	
Session Five: Disaster Risk Management	
Awarding of Certificates and Special Awards	4:00pm – 4:30pm
Closing and Synthesis	4:30pm – 5:00pm
Photo Op	
Fellowship (optional)	
and the Management of the Control of	1

Note: Bidders can recommend enhancement on the proposed program subject to the approval of TPB

IV. INDICATIVE PROJECT IMPLEMENTATION SCHEDULE

Leg No.	Destination/s	Indicative Dates of Implementation	
1	Masbate	April 11 – 15, 2024	
2	Cagayan	May 28 – June 01, 2024	
3	Bukidnon	July 18 – 22, 2024	
4	Aklan	October 1 – 5, 2024	
5	Business to Consumer in General Santos City	June 28 – 31, 2024	

6	Business to Consumer in General Santos City	October 12 – 16, 2024
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V. ADDITIONAL TECHNICAL REQUIREMENTS

- A. Bidders must have been in operation as an Event Management Company/Project Management Company/ Production House / Conference Integrator under Philippine laws within the past five (5) years.
- B. Bidder must have experience in event or project management/event organizing within the past five (5) years
- C. Must have handled at least two (2) similar projects/events. Submit a list of at least two (2) handled similar projects/events. Attach a Notice of Award, Purchase Order/Contract, Notice to Proceed, or Certificate of Satisfactory Completion.
- D. Key personnel involved in the project must have a minimum of three (3) years of relevant experience supported by CVs:
 - 1. Project Manager
 - 2. Creative Writer
 - 3. Technical Director
 - 4. Multi-media Art Designer
 - 5. Technical Support Team (sound/light operator and project coordinator)

Note: Bidders may recommend additional personnel deemed fit for the team following the scope of work and deliverables.

E. Profile or Portfolio of Emcee/Host/Moderator and Resource Speakers (maximum of 4).

VI. APPROVED BUDGET FOR THE CONTRACT (ABC)

The Approved Budget for the Contract (ABC) is **FIVE MILLION PESOS ONLY (PHP5,000,000.00)**, inclusive of all applicable fees and taxes.

VII. TERMS OF PAYMENT

Payment for the service provider shall be based on the completion of each phase of each tranche of the project as follows:

TRANCHE	PAYMENT TRANCHE	PERCENTAGE OF PAYMENT
Tranche 1:	1 st payment	15%
Upon submission and approval of the Resource Speakers,		
Host/Moderator, and Facilitators of the Workshop Program		
Tranche 2:	2 nd payment	25%
Upon completion of the first and second legs submission of		
reports including proper documentation in hard copy, ring bind		
with photos		
Tranche 3:	3 rd payment	25%
Upon completion of third and fourth legs with supporting		
documents including proper documentation in hard copy, ring		
bind with photos		
Tranche 4:	4 th payment	25%

Upon completion of fifth and sixth legs with supporting documents including proper documentation in ring bind with photos in 3 sets		
Tranche 5: Upon Completion of seventh leg and issuance of Certificate of Project Completion and acceptance and approval of Highlights of	5 th payment	10%
Events for all legs including submission of all pertinent documents.		

Please send billing statement to TOURISM PROMOTIONS BOARD PHILIPPINES 4/F Legaspi Towers 300, Roxas Blvd., cor. P. Ocampo St., Malate, Manila 1104. The bidder is encouraged to have a Landbank account. Payment will be made through LBP bank deposit. Otherwise, bank charges will be shouldered by the winning bidder.

VIII. CONTRACT DURATION

The contract shall commence from the date of the receipt of the Notice to Proceed (NTP) until the full implementation of all deliverables.

IX. PROJECT OFFICERS CONTACT INFORMATION

Domestic Promotions Department: 852-1255/8525-9318 loc. 214

Teresita DL Landan Manager Domestic Promotions Department baby landan@tpb.gov.ph

Cesar Villanueva
Chief, Sales Division – Domestic Promotions Department
cesar villanueva@tpb.gov.ph

Alberto B. Gadia Jr.

Market Specialist II, Sales Division – Domestic Promotions Department alberto gadia@tpb.gov.ph