TECHNICAL SPECIFICATIONS SERVICES OF TOUR OPERATORS FOR THE 14th REGIONAL TRAVEL FAIR (RTF)

I. BACKGROUND

The 4-day RTF will feature the whole-day onsite Business-to-Business (B2B), and a two-day Business-to-Consumer (B2C) online/onsite selling to the public/consumer of discounted domestic tour packages, airline tickets, accommodation, and other tourism-related products and services being offered by the regions.

The on-site Business-to-Business (B2B) session to be participated by at least fifty (50) Buyers and 70 Sellers/Exhibitors nationwide. This aims to renew and expand their business network and have opportunities to innovatively develop travel-related business operations aligned with the government's health and safety guidelines and protocols.

The event is opened to onsite/online consumers will be feature product demonstrations of artisans, cuisines and other tourism offerings and live selling and interviews will be held here. Post tours for the Sellers and Buyers is also part of the travel fair.

II. OBJECTIVES:

- 1. Generate domestic travel and spur local economy;
- 2. Promote the Philippines as a safe, uniquely diverse, and fun destinations;
- 3. To improve the products and income of man and woman-owned or operated tourism enterprises;
- 4. To improve the representation of women and men as stakeholders of tourism development;
- 5. More active promotion of gender equality, respect for human rights, and economic empowerment of women in tourism through more gender-sensitive tourism-related establishments.
- 6. To build up a destination image from emerging and potential destination from different parts of the country;
- 7. Educate new products and change potential visitor's destination image; and
- 8. Provide facts about the tourism products of each region in the Philippines.

Components of Regional Travel Fair (RTF)

A. Travel Exchange (TRAVEX)/(B2B) ON-SITE

TPB will conduct a Business-to-Business meeting between participating Buyers and Sellers. The B2B is expected to generate direct sales and business leads, renew business deals, and allow them to network and meet new business partners.

B. Business-to-Consumer (B2C)

It is a 2-day online/onsite selling of discounted domestic tour packages to the consumers to be participated in by exhibitors from the host regions composed of domestic travel tour operators and travel agents, domestic hotels and resorts, destination management companies, domestic airlines, etc.

C. Pre/Post Tour Activities of the RTF Sellers and Buyers

This is an activity to educate the travel trade with new tourism destinations and to expand tour package offerings in the country.

Proposed Venue and Schedule of Activities: *subject to change

Components	Region VI Roxas City, Capiz	Target Numbers of Participants
Onsite Business to Business	11 October 2024	80 Sellers/Exhibitors/
Session (B2B) Whole-day		60 Buyers Company
Business to Consumer	12-13 October June 2024	60 Sellers/Exhibitors
Session (B2C) Two-day		Company
Delegates Pre/Post-Tour	10 and 14 October 2024 – 120 pax	Minimum of 70 pax
Activities	• 28 TPB Members	
	• 22 Invited Tour Operators from the Region	
	 15 DOT Regions 	
	 10 Attached Agencies and Airlines 	
	 45 Invited Private Sectors from DOT 	
	Region VII	

III. SCOPE OF WORKS AND SERVICES:

RTF SECRETARIAT REQUIR	EMENTS	
1. Transportation	Advance Team (9 – 15 October 2024)	
	 Three (3) units vans - For the TPB Secretariat and Officials a. Van model must be at least 2018 or not more than 5-years subject to TPB's approval 	
	b. Inclusive of fuel, driver, parking, and other related expenses	
	c. Inclusive of driver accommodation, meals, and other expenses	
	d. Maximum use of 15 hours per day inclusive of overtime and driver's overtime	
	e. Includes third-party liability insurance	
	f. Provision of First Aid kit and umbrellas on board	
	g. Equipped with GPS or Waze and charge units for phones	
	h. Driver should have strong navigation skills	
	i. Draft itinerary provided (subject to change without prior notice)	
	j. Should the van develop any mechanical fault in transit, the tour	
	operator must find a replacement within one-hour.	
	k. Driver must be Covid 19 fully vaccinated	
2. Air tickets	a. Air tickets (Manila-Roxas City-Manila)	
requirements	b. Twenty (20) tickets for TPB Personnel/Staff and Officials	
	c. Economy seats for TPB Personnel and Officials	
	d. 20 kgs. Per baggage allowances for the TPB Officials and Personnel	
	e. Comprehensive travel insurance with COVID-19 coverage in the	
	amount of PhP200,000.00.	
	f. Inclusive of services of on-line check-in and other requirements as	
	may deemed necessary	
	g. Must be rebookable and refundable	
3. Courier or additional	At least 10 boxes with 23 kgs each	
baggage allowances		
4. Meal Arrangements	09 – 10 October and 15 October 2024 (3 days)	
TPB Secretariat	a. 20 pax TPB/DOT Personnel	
	b. Inclusive of departure Manila to Roxas and Roxas to Manila	
	12 – 13 October 2024 (2 days)	
	a. 20 pax for the VIPs during the Opening of B2C (can be within the	
	mall or outside)	
	Note: Amounting to PhP1,500.00 per day per pax inclusive of drinks	

F Contingonaios		DH D20,000,00	
5. Contingencies	a. Coordination Meetings	PhP30,000.00	
	b. Communication of TPB Personnel	PhP7,000.00	
	c. Supplies and Materials	PhP10,000.00	
	d. Buffer for the air ticket requirements	PhP30,000.00	
	e. Other related expenses	PhP20,000.00	
	Total	PhP97,000.00	
RTF SELLER/EXHIBITORS R			
1. Transportation	Four (4) units vans for Airport/Shuttle Servi		
Airport	a. van model must be at least 2018 or not more than 5-years subject		
Transfers/Shuttle	to TPB's approval		
Services	b. Inclusive of fuel, driver, parking, and other related expenses		
	c. Inclusive of driver accommodation, meals, and other expenses		
	d. Maximum use of 15 hours per day inclu	d. Maximum use of 15 hours per day inclusive of overtime and driver's	
	overtime		
	e. Includes third-party liability insurance		
	f. Provision of First Aid kit and umbrellas	on board	
	g. Equipped with GPS or Waze and charge	units for phones	
	h. Driver should have strong navigation sk	ills	
	i. Draft itinerary provided (subject to change without prior notice)		
	j. Should the van develop any mechanical fault in transit, the tour		
	operator must find a replacement within one-hour		
	k. Driver must be Covid 19 fully vaccinated		
	<i>Note:</i> Itineraries are subject to change based on the actual site		
	validation and coordination meetings with	the concerned DOT Regional	
	offices and LGUs.		
2. Meal Requirements	a. 10 October 2024		
	100 pax for early arrivals lunch and dinr	her	
	b. 12 October 2024		
	150 pax for lunch, PM snacks, and dinne	er	
	c. 13 October 2024		
	150 pax for lunch, PM snacks, and dinne	er	
	d. 14 October 2024		
	70 pax for the post tour (lunch, AM/PM	snacks, and dinner)	
	Note:		
	Amounting to PhP1,500.00 per day per	pax inclusive of drinks	
	Menu is subject to TPB's approval		
3. Hotel	c/o TPB		
Accommodation			
4. Transportation for	Three (3) units of Tourist Coasters or Two (2) buses which ever	
the Post Tour	applicable		
	a. Duration: 14 October 2024 for post tou	ır	
	b. Inclusive of fuel, driver, parking, and ot	her related expenses	
	c. Inclusive of driver accommodation, mea	als, and other expenses	
	d. Maximum use of 15 hours per day inclu	sive of overtime and driver's	
	e. overtime		
	f. Includes third-party liability insurance		
	g. Provision of First Aid kit and umbrellas	on board	
	h. Equipped with GPS or Waze and charge	units for phones	
	i. Driver should have strong navigation sk	ills	
	j. Draft itinerary provided (subject to char		

 k. Should the van develop any mechanical fault in transit, the tour operator must find a replacement within one-hour Driver must be Covid 19 fully vaccinated 5. Post Tour for 70 pax 10 TPB/DOT 20 DOT Regions 10 DOT Attached Agencies 20 Tourism Stakeholders invited by the Regions 10 Airlines k. Should the van develop any mechanical fault in transit, the tour operator must find a replacement within one-hour Inclusion of tour guides for each bus/coaster, entrance fees, boat rides, and other activities during the tour as mutual agreement of TPB and winning bidder. First Aid kit on board during the tour Inclusion of incentivize tour for the group At least with welcome dancers with leis reception for the group T to identify the venue Welcome drinks and other requirements which may deemed necessary for the arrival of the guests On board water to hydrate the participants Printing of Photo Op Banner (Design to be provided by TPB) 		
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validation and coordination meetings with the concerned DOT Regior	al	
offices and LGUs.		
6. Onsite related Provision of onsite related expenses in the amount of Fifteen Thousa	nd	
expenses Pesos Only (PhP15,000.00) that may incurred during the tour.		
	Provision of one hundred fifty (150) pcs. t-shirt for the Post Tour (TPB	
	will provide the design); at least PhP250.00 each	
• 30 pcs. Small		
• 30 pcs. Medium		
• 30 pcs. Large		
• 30 pcs. XL		
• 15 pcs. XXL		
15 pcs. XXXL		
8. Luggage Tags Provision of one hundred fifty (150) pcs. of luggage tags	<u></u>	
9. Health care kits Provision of one hundred (100) pouches of care kits for safety protoc (alcohol or sanitizer, facemask, wipes, and tissues) for the TPB/DOT	JI JI	
personnel and participants		
10. Travel Insurance Comprehensive travel insurance with COVID-19 coverage in the amo	int	
of PhP100,000.00.	1110	
RTF BUYER'S REQUIREMENTS		
1. Meal Requirements Day 1 – 10 October 2024 Arrival of Buyers and Post Tour		
70 pax Lunch and Dinner		
Day 2 – 11 October 2024 Business-to-Business (B2B) Session		
Meals c/o TPB		
Day 3 – 12 October 2024 Opening of Business-to-Consumer and Pos	t	
Tour		
 70 pax Lunch and Dinner 		
Day 4 – 13 October 2024 Post Tour		
70 pax Lunch and Dinner		
Day 5 –14 October Departure of Buyers		
• 70 pax Lunch		
Note:		
 Amounting to PhP1,500.00 per day per pax inclusive of drinks and AM/PM Snacks 		
Menu is subject to TPB's approval		

	• Itineraries are subject to change based on the actual site validation	
	and coordination meetings with the concerned DOT Regional offices	
	and LGUs.	
2. Hotel	Hotel Accommodation inclusive of Breakfast	
Accommodation	a. 5 days/4 nights	
Accommodation	b. Date: 10-14 October 2024	
	c. Thirty (30) Twin Sharingd. Two (2) rooms twin share for the TPB/DOT personnel.	
	e. Designated hotel on 10-13 October 2024 is preferably near the B2C	
	area.	
	f. Inclusive of breakfast	
	g. At least 3–4-star category	
	h. With Wi-Fi connection	
3. Transportation for	Three (3) units of Tourist Coasters or Two (2) buses which ever	
RTF Buyers	applicable	
in Duyers	a. Duration: $10 - 14$ October 2024 for post tour	
	b. Inclusive of fuel, driver, parking, and other related expenses	
	c. Inclusive of driver accommodation, meals, and other expenses	
	 d. Maximum use of 15 hours per day inclusive of overtime and driver's 	
	overtime	
	e. Includes third-party liability insurance	
	f. Provision of First Aid kit and umbrellas on board	
	g. Equipped with GPS or Waze and charge units for phones	
	h. Driver should have strong navigation skills	
	i. Draft itinerary provided (subject to change without prior notice)	
	j. Should the van develop any mechanical fault in transit, the tour	
	operator must find a replacement within one-hour	
	k. Driver must be Covid 19 fully vaccinated	
4. Other requirements	a. Inclusion of tour guides for each bus/coaster, entrance fees, boat	
	rides, and other activities during the tour as mutual agreement of TPB	
	and winning bidder.	
	b. First Aid kit on board during the tour	
	c. Inclusion of incentivize tour for the group	
	d. Welcome dancers with leis reception for the group TPB to identify	
	the venue	
	e. Welcome drinks and other requirements which may deemed	
	necessary for the arrival of the guests	
	f. On board water to hydrate the participants	
	g. Printing of Photo Op Banner (Design to be provided by TPB)	
5. Onsite related	Provision of onsite related expenses in the amount of Fifteen Thousand	
expenses	Pesos Only (PhP15,000.00) that may incurred during the tour.	
6. Health Care Kits	Provision of seventy (70) pouches of care kits for safety protocol (alcohol	
	or sanitizer, facemask, wipes, and tissues) for the TPB/DOT personnel	
	and participants	
7. Travel Insurance	Comprehensive travel insurance with COVID-19 coverage in the amount	
	of PhP100,000.00.	
8. T-shirt for the Tour	Provision of one hundred (100) pcs of t-shirt for the Post Tour (TPB will	
	provide the design); at least PhP250.00 each	
	• 10 pcs. Small	
	• 20 pcs. Medium	
	• 25 pcs. Large	
	• 20 pcs. XL	
	• 15 pcs. XXL	

	• 10 pcs. XXXL		
9. Luggage Tag	Provision of one hundred (100) pcs. luggage tag		
PHOTO/VIDEO DOCUMEN	PHOTO/VIDEO DOCUMENTATION FOR THE RTF PRE/POST TOUR		
1. Documentation of	Documentation of the tour		
Tours	At least two (2) videographer/photographer		
	Files to be turnover to TPB		
	Submit a 5 -minute (SDE)		
	e. Inclusive of meals and accommodation		
	f. All raw files be submitted to TPB		
WELCOME DINNER REQUIR			
1. Venue	a. Venue must be available on 11 October 2024 7:00 PM to 11:00 PM		
	with allowed ingress time prior to the event		
	b. Venue must be able to accommodate two hundred pax (200)		
	Must be within the Roxas City		
	d. Availability of parking space and passes for TPB official vehicles,		
	delegates, and VIP		
	e. New resort/hotel/theme park experience that can be site inspected		
	by the delegates as a new property in Roxas City, Capiz		
2. Food and Beverages	a. In a round table Set-up		
	b. Managed buffet with one round of iced tea, juice, or soda		
	c. Flowing coffee/tea during the event		
	Must be able to accommodate dietary restrictions of		
	guests/participants (vegetarians, diabetics, allergies, etc.)		
	e. Dressed tables/chairs with center piece according to the theme.		
	Uniformed and well-trained banquet service		
	g. With centralized air conditioning system and well-lit		
	h. Can provide basic sound system with wireless microphone, if		
	necessary i. Must be flexible and could adjust immediately to urgent		
	requirements.		
	j. Other arrangements that may be mutually agreed upon by the TPB.		
	k. Can include 10% buffer in case there will be an additional cost subject		
	for approval of TPB		
	I. Must submit menu prior to the event for the TPB's approval		
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IV. INDICATIVE PROJECT IMPLEMENTATION SCHEDULE

Proposed Dates: 10 – 14 October 2024 in Region VI: Roxas City, Capiz

Note: Dates are subject to change based on the actual site validation coordination meetings with the concerned DOT Regional offices and LGUs

V. ADDITIONAL TECHNICAL REQUIREMENTS

- Must be a DOT-accredited tourism establishment. Required to submit either a DOT accreditation certificate or provisional accreditation certificate.
- Must be a legally registered tour operator company or travel agency under Philippine laws.
- Must have previously completed a minimum of 3 projects for the past three (3) years in providing/servicing tour operations for National Government Agencies (NGAs), Local Government Units (LGUs) and/or Private Agencies, Institutions, or Organizations. Submit a copy of the certificate of satisfactory completion for completed government and private projects.

- Key personnel involved in the project must have a minimum of three (3) years of relevant experience:
 - a. 1 Tour Coordinator/Project Manager (must submit CV with the technical proposal)
 - b. 1 Administrative/Logistic Support Team (no need to submit CV) **Note:** Bidders may recommend additional personnel deemed fit for the team following the scope of work and deliverables

VI. APPROVED BUDGET FOR THE CONTRACT (ABC)

The Approved Budget for the Contract (ABC) is **FIVE MILLION PESOS ONLY (PHP5,000,000.00)** applicable of applicable fees and taxes.

VII. TERMS OF PAYMENT

Payment will be based on the tranches below. Any TPB-initiated requested sponsorship (hosted/discounted) must be deducted from the actual billing amount. Thus, the winning supplier should bill TPB based on the actual cost. Please send billing statement to TOURISM PROMOTIONS BOARD PHILIPPINES, 4/F Legaspi Towers 300, Roxas Blvd., cor. P. Ocampo St., Malate, Manila 1104. Supplier is encouraged to have a Landbank account. Payment will be made through LBP bank deposit. In case the supplier does not have a Landbank account, bank charges will be shouldered by the supplier.

PARTICULARS	TERMS OF PAYMENT FOR EACH LEG
• Proof of confirmation of hotel bookings and approved itinerary	15% of the total contract price
• Acceptance and approved Menu for the meal requirements of participants	35% of the total contract price
• Proof of completion of insurance of the participants and deliveries of health kits	40 % of the total contract price
Submission of Accomplishment Report	10 % of the total contract price
TOTAL	100% of the total contract price

VIII. CONTRACT DURATION

The contract shall commence from the date of receipt of Notice to Proceed (NTP) until the full/complete delivery of the requirements.

IX. PROJECT OFFICER CONTACT INFORMATION

Michelle Alcantara – <u>michelle_alcantara@tpb.gov.ph</u> Ma. Karizza Zapata – <u>karizza_zapata@tpb.gov.ph</u> Edmon Gerald Loza – <u>edmon_loza@tpb.gov.ph</u>